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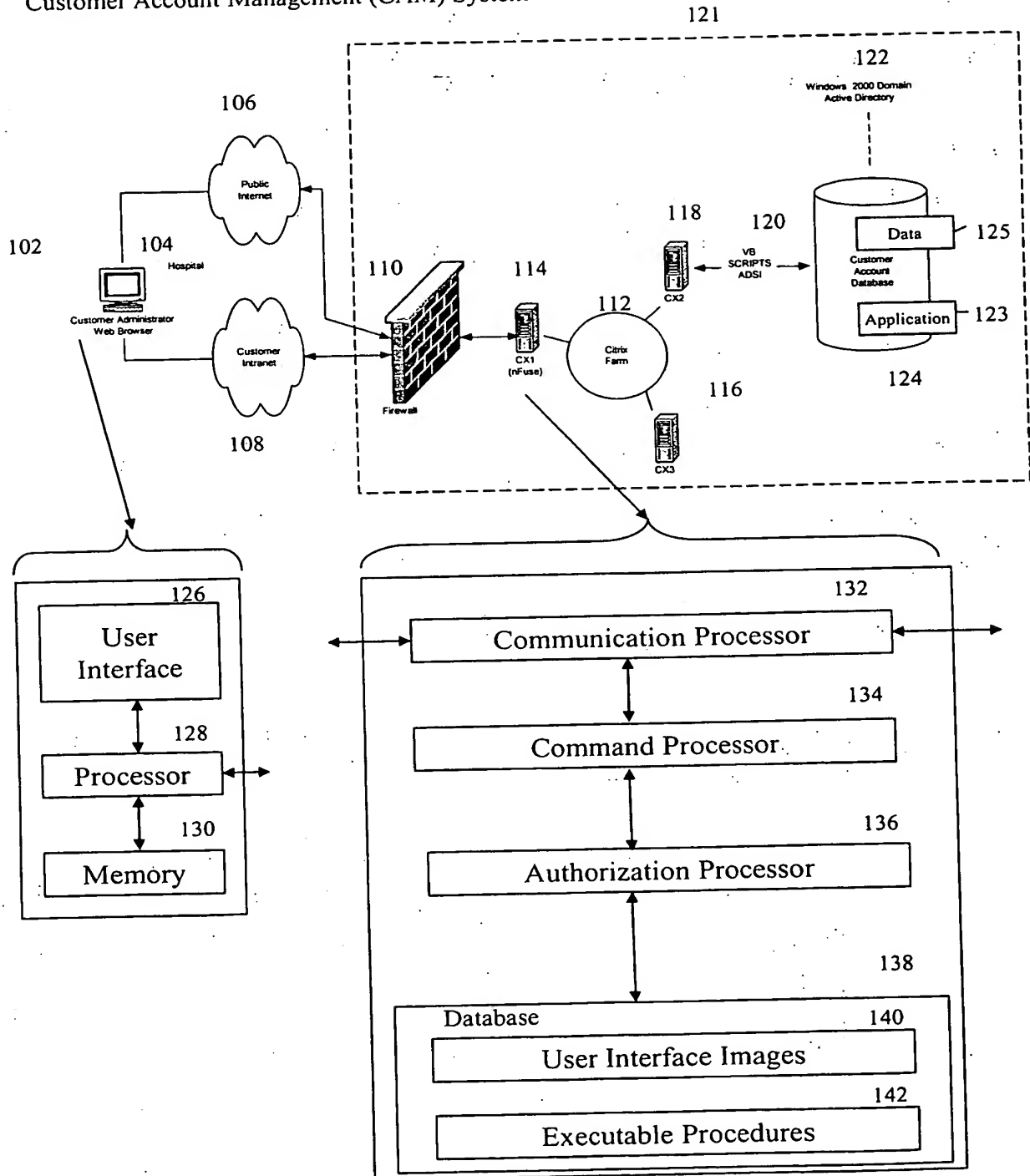


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FIG. 1

100
Customer Account Management (CAM) System



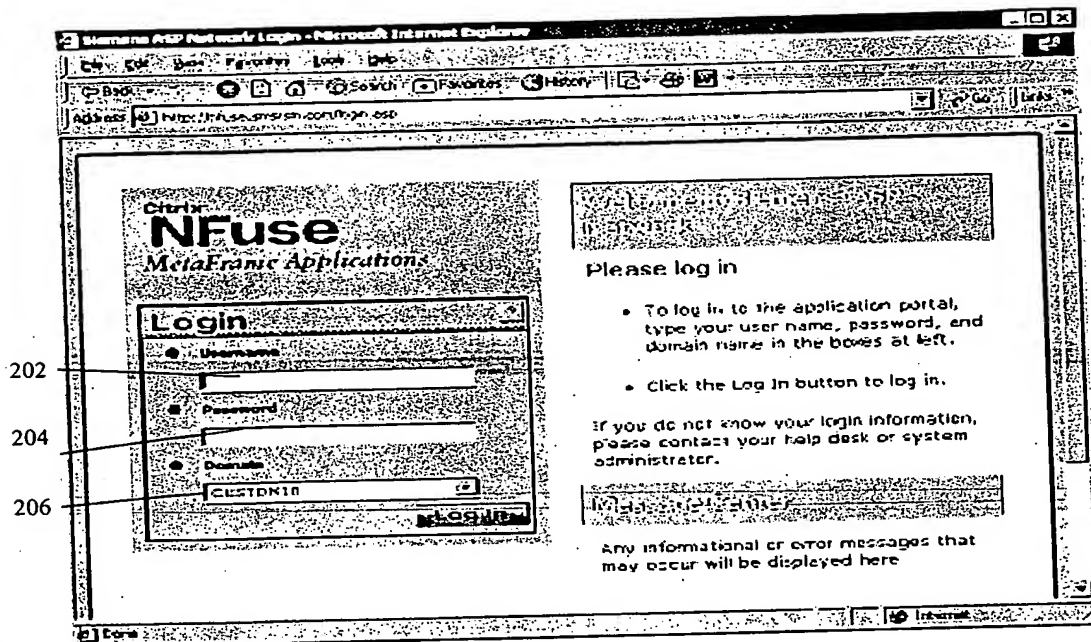
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FIG. 2

200

User Interface Window Providing User Login Access



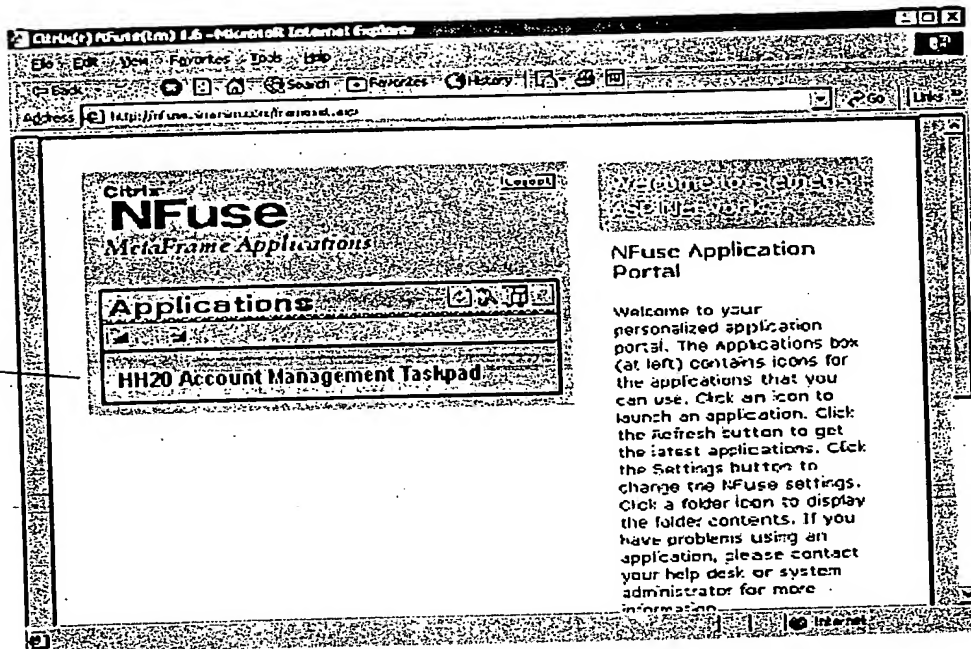
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FIG. 3

300
User Interface Window Providing an Application

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FIG. 4

400
User Interface Window Providing A Taskpad

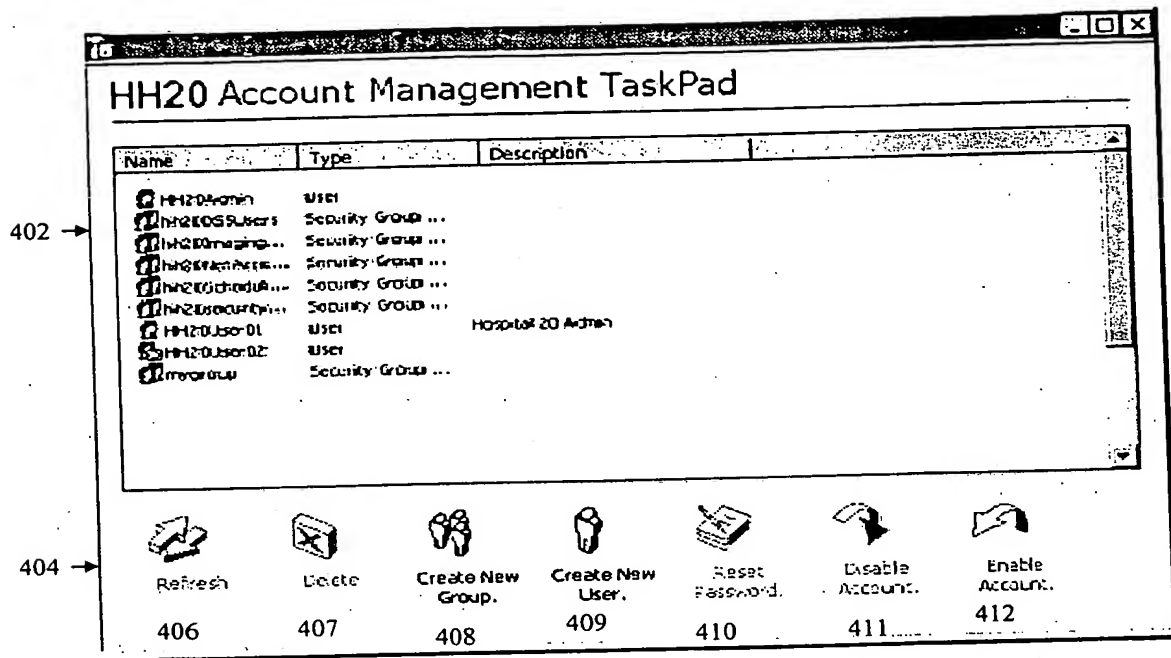


FIG. 5

500

User Interface Window Providing Entry of a User's First Name

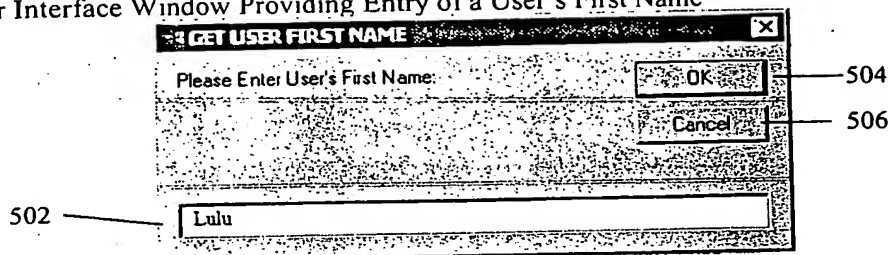


FIG. 6

600

User Interface Window Providing Entry of a User's Last Name

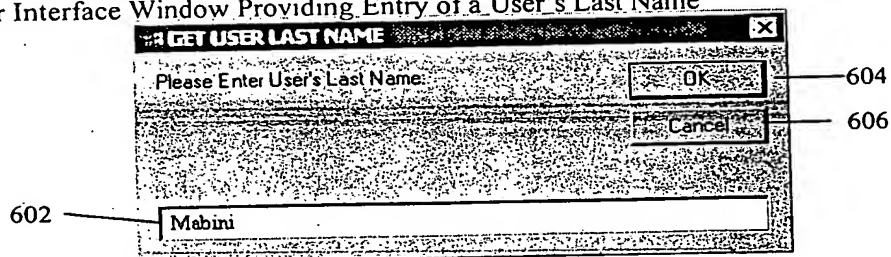


FIG. 7

700

User Interface Window Providing Entry of a User's Logon Name

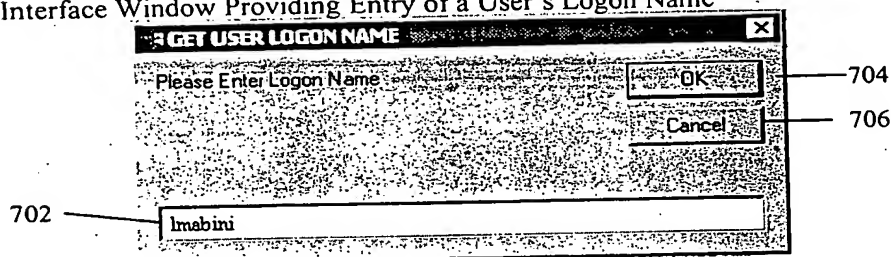


FIG. 8

800

User Interface Window Providing Confirmation of a User's Logon Name

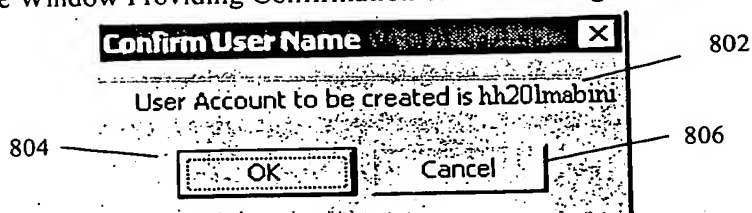
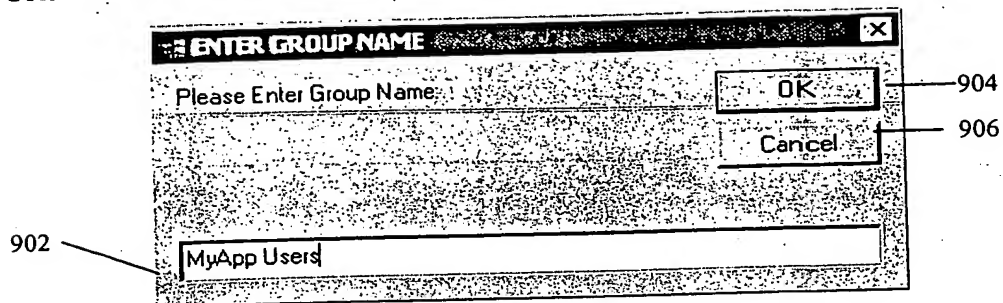
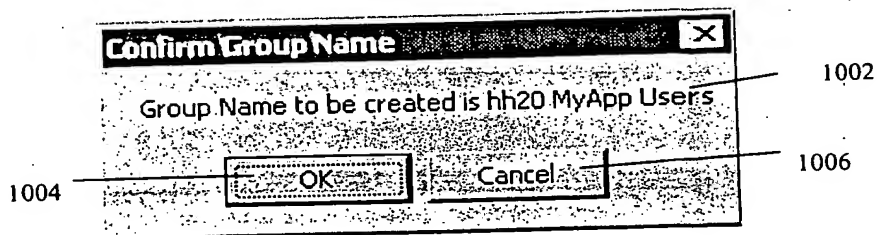


FIG. 9900

User Interface Window Providing Entry of a Group Name

**FIG. 10**1000

User Interface Window Providing Confirmation of a Group Name



1100

User Interface Window Providing Reset of a User's Password

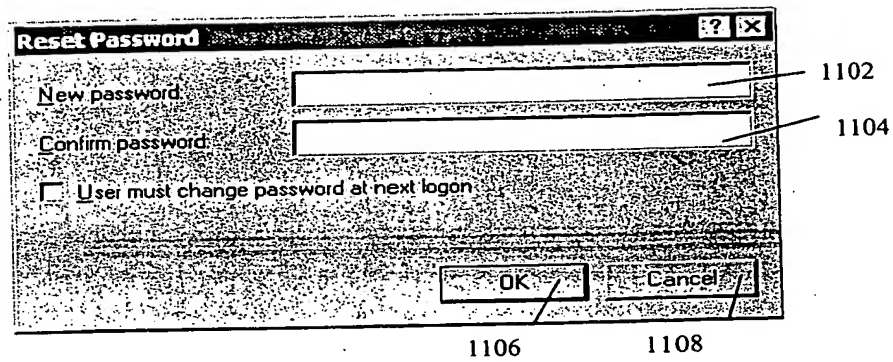
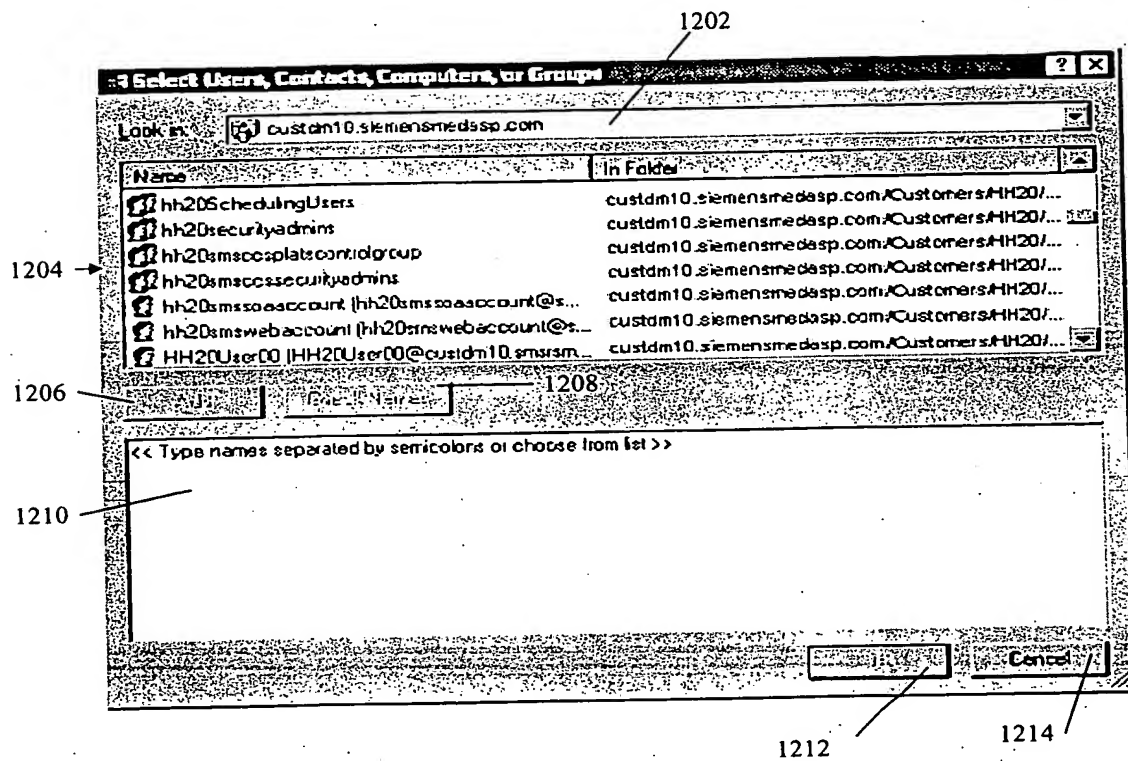
FIG. 11

FIG. 12

1200
User Interface Window For Adding User Accounts to a Group



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FIG. 13

1300
Microsoft Management Console (MMC) Providing Administrative Tools

1302 ►

1304 ►

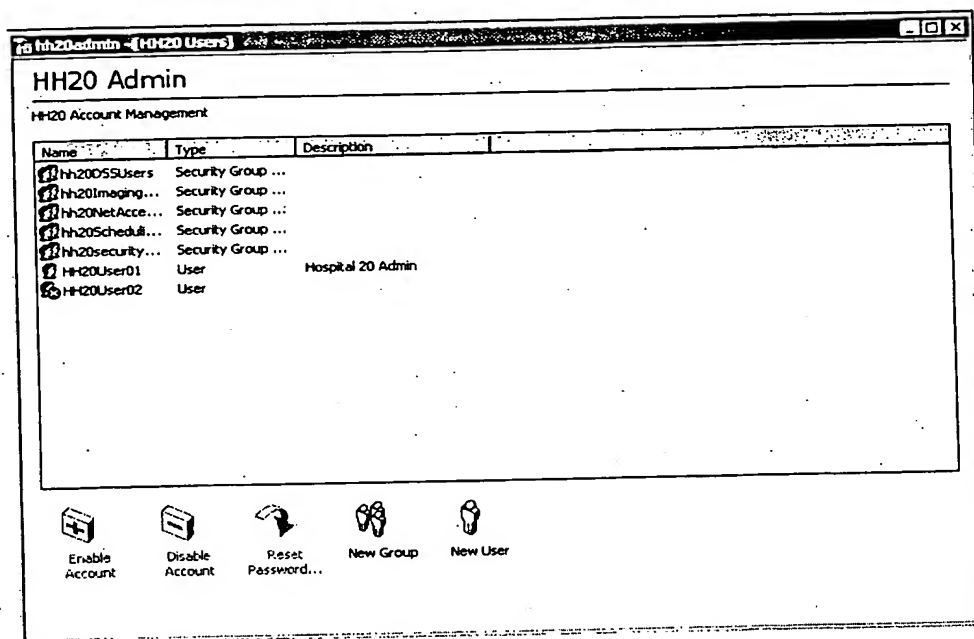


FIG. 14

1400
User Interface Window for Installing a Client Application

